

Burlington Takes Flight with New Multi-Gig Flight Fiber Speeds Fastest Residential Fiber Service in Chittenden County

BURLINGTON, VT — December 23, 2025 — Burlington Telecom (BT) has announced the launch of its new multi-gig Flight Fiber internet speed tiers, expanding access to faster, more reliable connectivity for area residents. The new offerings are available to new customers beginning December 20 and include multi-tiered fiber connectivity speed options up to 5 Gig symmetrical.

As demand for high-performance internet continues to grow—driven by remote work, online education, telehealth, streaming entertainment, and smart home technology—Flight Fiber is designed to help households keep pace with evolving technology needs, both today and in the future.

With the introduction of 5 Gig speeds, Flight Fiber positions BT as offering the fastest fiber-to-the-home internet service currently available to residential customers in Chittenden County.

All new Flight Fiber customers will receive complimentary Smart Wi-Fi with one mesh extender, helping ensure consistent coverage throughout the home. Customers will also benefit from long-term pricing stability that reflects Burlington Telecom's commitment to transparency, value, and predictable service over time.

To celebrate and in appreciation of current customers, complimentary speed upgrades are currently underway and are expected to be completed by the end of December. Customers on legacy internet tiers will be notified by mail and email once their upgrades are finalized, at no additional cost.

"Our Flight Fiber launch reflects Burlington Telecom's continued investment in the communities we serve," said Courtenay Wells, Director of Customer Experience for Burlington Telecom. "By expanding residential multi-gig options and introducing 5 Gig service, we're ensuring our neighbors have access to the reliable, high-capacity connectivity needed to support how technology is used in everyday life."

As a locally owned fiber provider, BT continues to invest in network infrastructure designed specifically for the needs of the Burlington community. These ongoing investments also strengthen the network foundation that supports local businesses and multi-dwelling units, helping ensure the broader community is well positioned for future connectivity demands.

For more information about Flight Fiber and available internet speed tiers, visit <u>burlingtontelecom.com</u> or contact Burlington Telecom directly.

About Burlington Telecom:

Burlington Telecom (BT) is a Vermont-based telecommunications provider offering a full range of advanced residential and business-class technology solutions, including 100% fiber-to-the-home internet, video, and phone services. BT currently operates in Burlington and parts of South Burlington, Winooski, Essex Town, Essex Junction City, and Colchester. Founded in 2007, Burlington Telecom was acquired by Schurz Communications in 2018. Other broadband properties in the Schurz portfolio include Antietam Broadband, Hiawatha Broadband Corporation, Long Lines Broadband, NKTelco, and Orbitel Communications.

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