



Burlington Telecom's Internet Assistance Program

Helping Our Community Connect

Our Internet Assistance Program (IAP) was created to provide affordable broadband internet service and the access it provides to jobs, healthcare, and educational resources. IAP provides qualifying community members with a 50MB/50MB internet connection, Smart WiFi and free installation or a 150MB/150MB internet connection, Smart WiFi and free installation.

Basic

50MB/50MB with Smart WiFi and free installation

\$9.95

Enhanced

150MB/150MB with Smart WiFi and free installation.

\$24.95

Basic Program Requirements:

- You must live in an area where Burlington Telecom Internet service is available.
- Have no outstanding debt with Burlington Telecom.
- Free Installation is limited to a single outlet. Additional charges apply if multiple outlets are requested.
- Except when qualifying through a child or dependent in the household, the program applicant's name must match the Burlington Telecom account holder's name.
- Can not be combined with any other discounted program and/or service offered.



Burlington Telecom's Internet Assistance Program

To Qualify You Must Fit Into One Of The Following Categories:

Qualify (and provide documentation dated within the past 60 days for one of the following programs):

- **Medicaid:** Most recent eligibility letter for any member of your household.
- **Public Housing Assistance:** Documentation such as your lease, housing assistance payment (HAP) contract, or eligibility documentation from HUD.
- **SNAP:** Letter indicating you are approved for Supplemental Nutrition Assistance Program benefits.
- **TANF:** Eligibility letter for Temporary Assistance for Needy Families.
- **SSI:** Eligibility letter for Supplemental Security Income.
- **NSLP/Head Start:** Copy of a letter indicating current participation in the National School Lunch Program or Head Start, with your child's name, the school's name, and the address of where you are requesting service.
- **LIHEAP:** Letter confirming eligibility for Low Income Home Energy Assistance Program.
- **WIC:** Eligibility letter for the Women, Infants, and Children Program.
- **FEDERAL PELL GRANT:** Documentation from your institution's financial aid office.
- **VA PENSION:** Veterans pension eligibility determination letter from the Veterans Administration.
- **Tribal Assistance:** Eligibility letter, including TTANF, FDPIR, etc.



Burlington Telecom's Internet Assistance Program

Application Process

Burlington Telecom will offer 2 ways in which interested households can apply:

- Households can submit inquiries & start the process via our secure online form provided on our website: www.burlingtontelecom.com/bt-internet-assistance-program.
- Hard copy applications will be made available to those wishing to apply in person. These can be mailed, faxed, or dropped off in person at either of our locations:
 - 200 Church St, Burlington VT
 - 62 Pearl St, Burlington VT

Continued Eligibility/Annual Recertification

- Each year, customers will be required to reconfirm their eligibility by providing Burlington Telecom with their continued enrollment in a qualifying public assistance program in accordance with notifications sent to the billing address on file.
- If the customer fails to provide current documentation that they are receiving qualifying public assistance, they will be deemed no longer eligible to participate in the program and services will be disconnected.
- IAP can not be combined with any other subsidized program.