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Burlington Telecom Extends Keep Americans Connected Pledge Target date now June 30th

BURLINGTON TELECOM announced today that they are extending their FCC Keep Americans



Connected pledge through June 30th, 2020. The Keep Americans Connected Pledge is a commitment to support their residential and small business customers during the pandemic by not terminating service because of an inability to pay. Further, Burlington Telecom's WiFi hot spots continue to be open with free access to increase broadband connectivity. An early adopter, the original

pledge was taken March 13th and expired April 30th. This extension includes:

- Continuing to support Pre-K-12 students who live in Burlington with their Special Remote Learning Program until the end of the spring semester.
 - o Learn More Here: <u>www.burlingtontelecom.com/special-remote-learning-program</u>
- Maintaining free access in Community WiFi Hotspots.
 - Available WiFi Hotspots can be located on our website at https://www.burlingtontelecom.com/hotspots/
- Temporarily suspending disconnections of service for customers who cannot pay and agreeable to working out different payment plans.
- You can learn more about the FCC Keep Americans Connected Pledge Here:
 - <u>https://www.fcc.gov/keep-americans-connected</u>

"We remain committed to our community and believe this extension is required to support our customers who may have lost income as a result of this unfortunate pandemic," said Michael Loucy, General Manager of Burlington Telecom. "The pandemic has affected all of us, but we are a strong community and we look forward to working through this together," said Loucy.

About Burlington Telecom:

Burlington Telecom was founded in 2004 and was purchased by Schurz Communications, Inc. in 2019. It is a full-service telecommunications company offering a complete range of residential and business-class technology solutions including symmetrical high-speed Internet, television streaming, digital phone and digital television in Burlington, VT. Burlington Telecom is a 100% fiber to the premises company that is readily scalable to keep pace with broadband needs throughout its service areas. The company is focused on enhancing the lives of its customers by providing the latest telecommunication and local customer support.

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