

Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for 5 Mbps Service Tier

Monthly charge for month-to-month plan	\$40.00
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Visit burlingtontelecom.com/rates for promotions and options bundled with other services, like cable television and telephone services.

Other Charges and Terms

Data included with monthly charge	Unlimited
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Charges for additional data usage – each additional 50GB	\$0.00
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Optional modem or gateway lease – Customers may use their own modem or gateway; visit burlingtontelecom.com/legal for our policy	\$10.00/month
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Other monthly fees	Not Applicable
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One-time fees

Activation / Installation	\$25.00 - \$65.00
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Deposit	\$0.00
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Additional Outlet installation	\$30.00
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Early termination fee	\$0.00
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Government Taxes and Other Government-Related Fees May Apply: Varies by location

Performance - Individual experience may vary

Typical speed downstream	4.75 Mbps
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Typical speed upstream	4.75 Mbps
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Typical latency	< 30 milliseconds
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Typical packet loss	0.01%
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Network Management

Application-specific network management practices?	No
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Subscriber-triggered network management practices?	No
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Privacy	Visit burlingtontelecom.com/legal to see our privacy policy
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Complaints or Inquiries	To submit complaints to the BT: burlingtontelecom.com/support/contact-us (802)540-0007 To submit complaints to the FCC: consumercomplaints.fcc.gov (888)225-5322
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Learn more about the terms used on this form and other relevant information at fcc.gov/consumers/guides/consumer-labels-broadband-services.

Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for 150 Mbps Service Tier

Monthly charge for month-to-month plan	\$55.00
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Visit burlingtontelecom.com/rates for promotions and options bundled with other services, like cable television and telephone services.

Other Charges and Terms

Data included with monthly charge	Unlimited
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Charges for additional data usage – each additional 50GB	\$0.00
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Optional modem or gateway lease – Customers may use their own modem or gateway; visit burlingtontelecom.com/legal for our policy	\$10.00/month
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Other monthly fees	Not Applicable
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One-time fees

Activation / Installation	\$25.00 - \$65.00
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Deposit	\$0.00
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Additional Outlet installation	\$30.00
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Early termination fee	\$0.00
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Government Taxes and Other Government-Related Fees May Apply: Varies by location

Performance - Individual experience may vary

Typical speed downstream	143 Mbps
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Typical speed upstream	143 Mbps
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Typical latency	< 30 milliseconds
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Typical packet loss	0.01%
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Network Management

Application-specific network management practices?	No
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Subscriber-triggered network management practices?	No
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Privacy	Visit burlingtontelecom.com/legal to see our privacy policy
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Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for 1 Gb Service Tier

Monthly charge for month-to-month plan	\$85.00
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Visit burlingtontelecom.com/rates for promotions and options bundled with other services, like cable television and telephone services.

Other Charges and Terms

Data included with monthly charge	Unlimited
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Charges for additional data usage – each additional 50GB	\$0.00
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Optional modem or gateway lease – Customers may use their own modem or gateway; visit burlingtontelecom.com/legal for our policy	\$10.00/month
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Other monthly fees	Not Applicable
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One-time fees

Activation / Installation	\$25.00 - \$65.00
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Deposit	\$0.00
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Additional Outlet installation	\$30.00
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Early termination fee	\$0.00
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Government Taxes and Other Government-Related Fees May Apply: Varies by location

Performance - Individual experience may vary

Typical speed downstream	950 Mbps
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Typical speed upstream	950 Mbps
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Typical latency	< 30 milliseconds
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Typical packet loss	0.01%
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Network Management

Application-specific network management practices?	No
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Subscriber-triggered network management practices?	No
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Privacy	Visit burlingtontelecom.com/legal to see our privacy policy
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Complaints or Inquiries	To submit complaints to the BT: burlingtontelecom.com/support/contact-us (802)540-0007 To submit complaints to the FCC: consumercomplaints.fcc.gov (888)225-5322
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