



TV Everywhere User Guide

How-To:

- Access TV Everywhere
- Access Provider Content
- Register your BT Account
- Get Help



Accessing TV Everywhere

Two Options:

Open your browser and go to

<http://www.burlingtontelecom.com/tv/tv-everywhere/>

Or from any BT webpage click TV in the menu.



Scroll to mid page and click the button under TV Everywhere.

VOD

An endless supply of movies and television that you can watch whenever it's convenient for you!

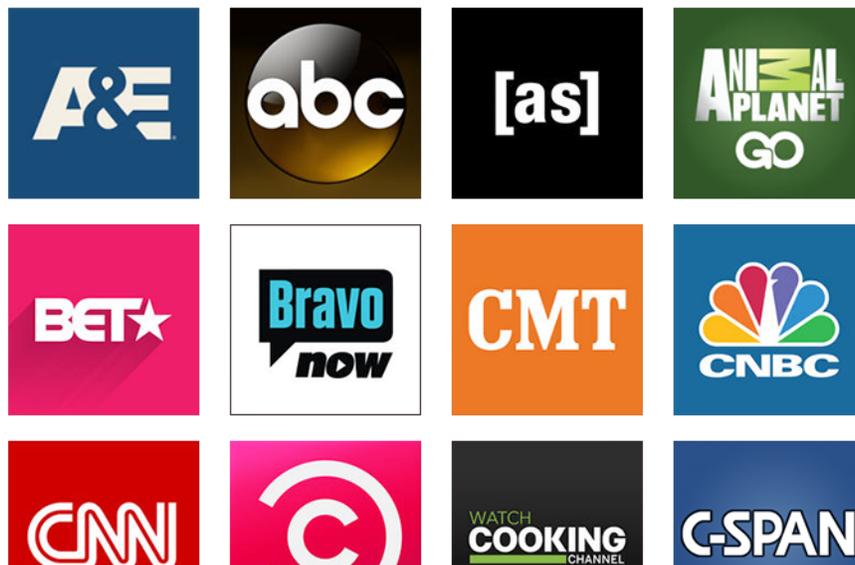


TV EVERYWHERE

Enjoy Live and On-Demand content from your smartphone, tablet, laptop, and more!



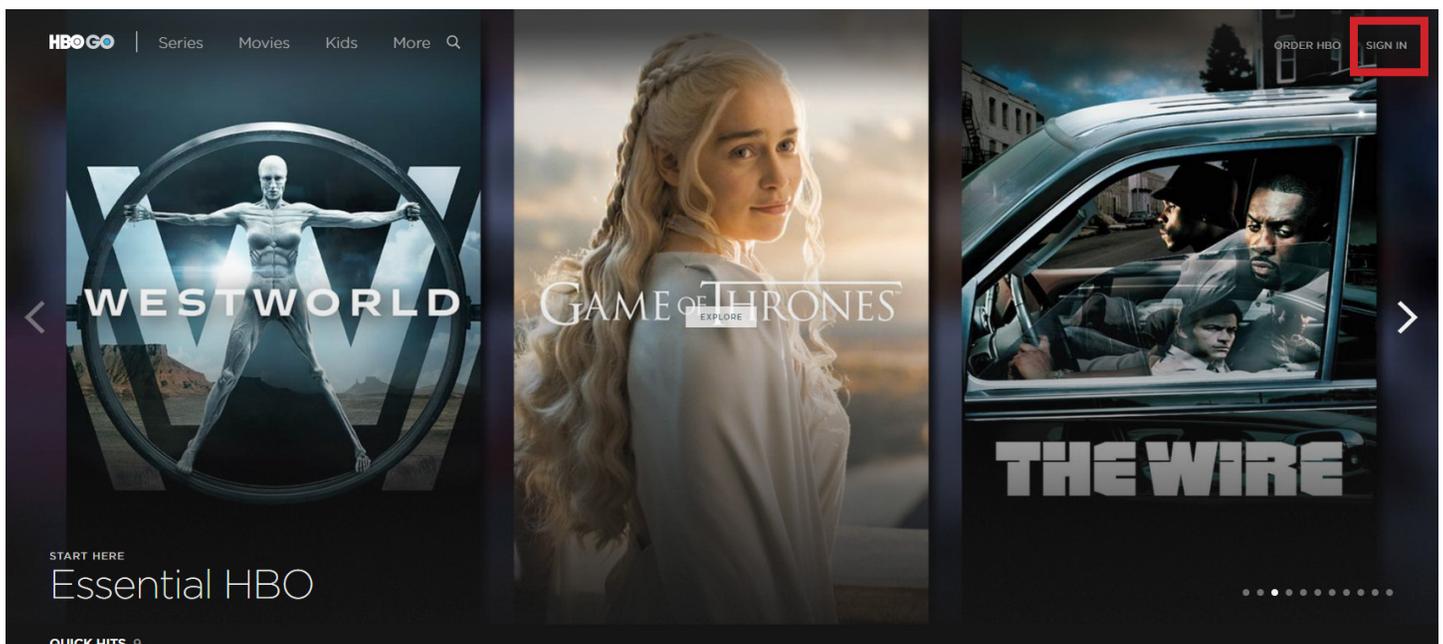
From here make your selection from one of the many channels available. Access to the channels is based on the cable package that you have subscribed to.



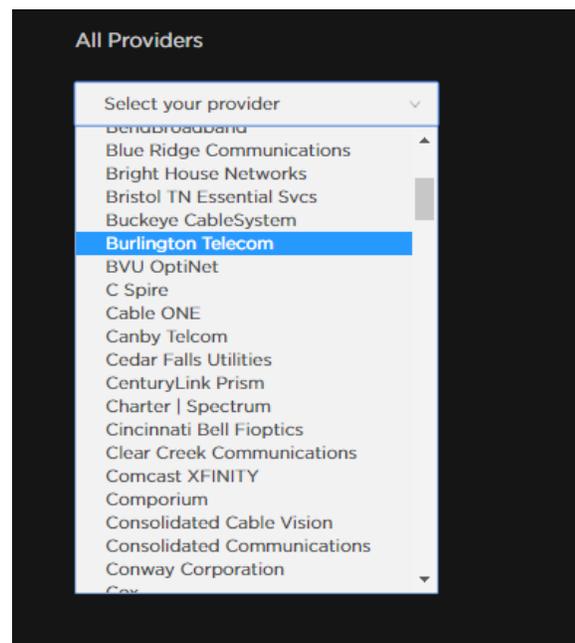
Accessing Provider Content

Click on any channel you'd like to view. Some channels provide live TV content and some only provide a library of On-demand content.

Let's use HBO as an example. Once on the provider page click sign in. Some channels (HBO, FX, ect) require you to both register with their site and link your BT account.



From the drop down menu select Burlington Telecom.



Here you will use your TV Everywhere username and password to login. If you don't yet have a login click "Don't have a Username? Register Now". (See next page for instructions)

The screenshot shows the HBO GO login interface. On the left, the HBO GO logo is displayed above the text "LOG IN TO VERIFY YOUR TV SUBSCRIPTION". On the right, the Burlington Telecom logo and HBO GO logo are at the top. Below them, the text "Log in with your Username." is followed by "TV Everywhere Username" and a text input field. Below that is the "Password" label and another text input field. A "Log In" button is positioned below the password field, with a "Remember Me" checkbox to its right. At the bottom of the login section, there are three links: "Forgot Password?", "Forgot User Identity?", and "Don't have a Username? Register Now", which is highlighted with a red box.

Once logged in make your viewing selection using the menu on the left or search using the search. 🔍

The screenshot shows the HBO GO navigation bar. It features the HBO GO logo on the left, followed by menu items: Series, Movies, Kids, and More. A search icon is located to the right of the 'More' item.

The options on the right are to view your account, check your view list, and the BT logo is to verify that you are logged in.

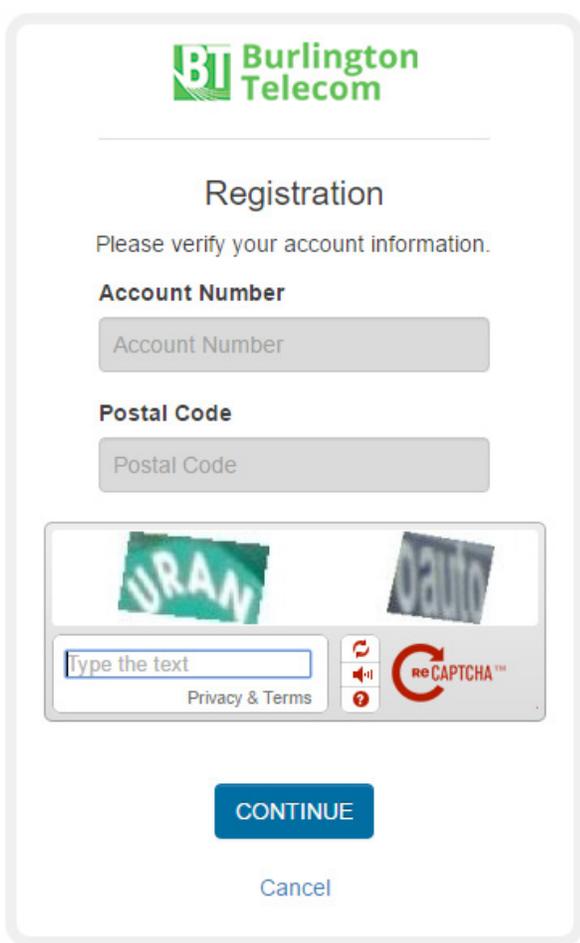
The screenshot shows the HBO GO user interface. The text "BTTEST01" and "WATCHLIST 62" is visible, along with the Burlington Telecom logo.

Register your BT Account

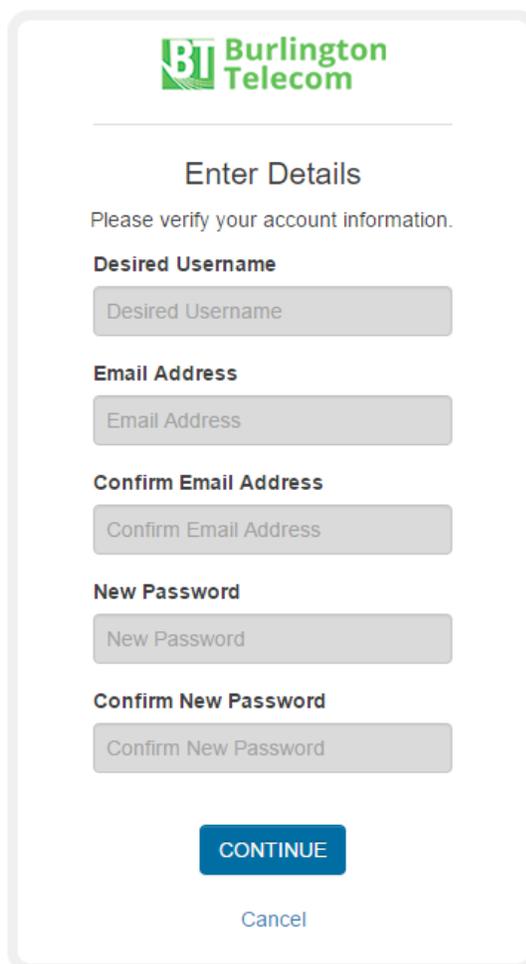
On the Registration page, you need to enter your Video ID (located on your bill) as the Account Number. Customer service can also help provide this number. (802) 540-0007

Enter "05401" as the ZIP code.

Complete the Captcha (anti spam device) and click "CONTINUE".



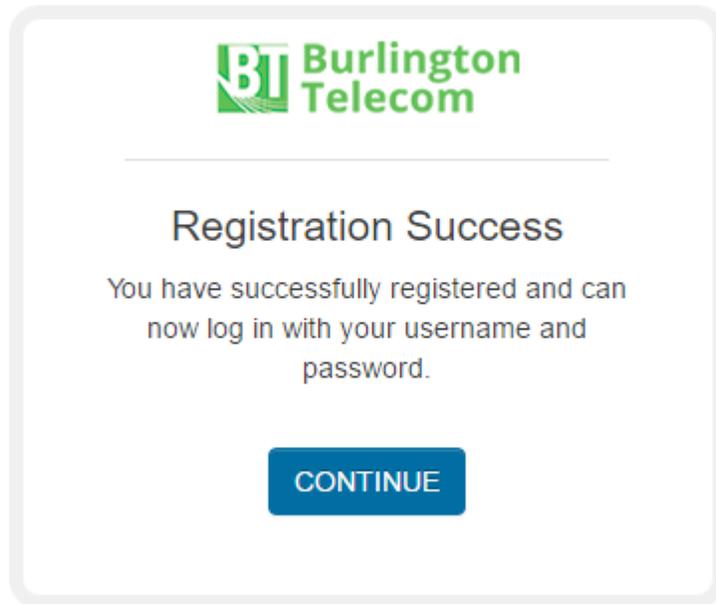
The screenshot shows the BT Registration page. At the top is the BT Burlington Telecom logo. Below it is the heading "Registration" and the instruction "Please verify your account information." There are two input fields: "Account Number" and "Postal Code". Below these is a reCAPTCHA widget with a distorted image of the word "URAW" and a "reCAPTCHA" logo. At the bottom are "CONTINUE" and "Cancel" buttons.



The screenshot shows the BT Enter Details page. At the top is the BT Burlington Telecom logo. Below it is the heading "Enter Details" and the instruction "Please verify your account information." There are five input fields: "Desired Username", "Email Address", "Confirm Email Address", "New Password", and "Confirm New Password". At the bottom are "CONTINUE" and "Cancel" buttons.

On the next Enter Details screen, complete and click "CONTINUE".

Once complete you will receive a Registration Success message.



Make sure you write down your username and password. You will use this login to access all the available TV Everywhere channels.

Reminders:

Access to the channels is based on the cable package that you have subscribed to.

Some channels (HBO, FX, ect) require you to both register with their site and link your BT account.

If you have any problems or issues please contact Help Desk for support. (802) 540-0007



Unmatchable City. Unmatchable Internet.

(802) 540-0007

www.burlingtontelecom.com

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